



Ridge Properties DBA Pain Relief Naturally Issues Voluntary Nationwide Recall of all lots of Naturally HL Bedsore Cream, Pretat by TAT Balm Carbomer Free Gel, & All Naturally HL Hemorrhoid products due to manufacturing concerns at the facility

Company Contact Information:
Customer Care
1-877-906-4806

FOR IMMEDIATE RELEASE 11/1/17– Salem, Oregon, Ridge Properties DBA Pain Relief Naturally is voluntarily recalling all lots within expiry of Naturally HL Bedsore Relief Cream, Extra Strength PreTAT by TAT Balm Carbomer Free Gel and Extra Strength Naturally HL Hemorrhoid Numbing with Lidocaine manufactured by Ridge Properties dba Pain Relief Naturally, Salem, Oregon to the consumer level. These products are being recalled after an FDA inspection found significant violations of current good manufacturing practice regulations.

Manufacturing practices that are not in adequate control represent the possibility of risk being introduced into the manufacturing process in decreased quality and consistency (i.e., the safety, identity, strength, quality and purity). Ridge Properties has received reports of subpotency in Extra Strength PreTAT by TAT Balm Carbomer Free Gel

Product	Extra Strength Naturally HL Hemorrhoid Numbing with Lidocaine
Lots Recalled	All lots sold before 10/17/2017
Expiration Dates	All products expiring before 10/17/2018
NDC #s	68904-014, 69804-015, 69804-024
Use	For temporary relief of pain and itching
Container Type	Black jars and bottles
sizes	½ ounce, 1 ounce, 2 ounce and 4 ounce
Strength	4%

Product	Extra Strength Naturally HL Bedsore Relief Cream With Lidocaine
Lots Recalled	All lots sold before 10/17/2017
Expiration Dates	All products expiring before 10/17/2018
NDC #s	69804-008
Use	For temporary relief of pain and itching
Container Type	Black jars and bottles
sizes	½ ounce, 1 ounce, 2 ounce and 4 ounce
Strength	4%

Product	Extra Strength PreTAT by TAT Balm Carbomer Free Gel With Lidocaine
Lots Recalled	All lots sold before 10/17/2017
Expiration Dates	All products expiring before 10/17/2018
NDC #s	69804-018
Use	For temporary relief of pain and itching
Container Type	Black jars and bottles
sizes	½ ounce, 1 ounce, 2 ounce and 4 ounce
Strength	4%

The products were distributed nationwide via the internet at amazon.com, ebay.com, naturallyhl.com, and tatbalm.net.

Ridge Properties DBA Pain Relief Naturally is notifying its distributors and customers by National Press Release and is arranging for return of all recalled products. Consumers that have Naturally HL Bedsore Cream, Pretat by TAT Balm Carbomer Free Gel, & All Naturally HL Hemorrhoid products, which is being recalled should stop using & return directly to Ridge Properties DBA Pain Relief Naturally or discard the products.

Consumers with questions regarding this recall can contact Ridge Properties DBA Pain Relief Naturally by phone at 877-906-4806 or by email at PRNCustomerCare@Gmail.com , Monday-Friday 9am-5pm Pacific Time Zone. Consumers should contact their physician or healthcare provider if they have experienced any problems that may be related to taking or using this drug product.

All recalled products should be shipped to the following address

Pain Relief Naturally
ATTN RECALL
4995 Ridge Dr NE
Salem, OR, 97301

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax.

- Complete and submit the report Online: www.fda.gov/medwatch/report.htm¹
- **Regular Mail or Fax:** Download form www.fda.gov/MedWatch/getforms.htm² or call 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178

This recall is being conducted with the knowledge of the U.S. Food and Drug Administration.